



UC San Diego Library Student Advisory Council October 16, 2018

Attendees: Avery A., Francheska B., Hanna C., Shalom C., Tim C., Catherine F., Winnie G., Kymberly G., Eleanor G., Sasha H., Melissa H., Jonathan K., Valerie L., Allison L., Bernice L., Brandon M., Huinan P., Andrej P., Annsley R., Jason S., Miaowen W., Winston W., Jiayin W., Eric X.

I. Welcomes and Introductions and answering the following question: **What is the first thing that comes to mind when you think about the UCSD Library?**

Catherine Friedman, Associate University Librarian for Academic Services, welcomed the new and returning Library Student Advisory Council members. New members of the Library Student Advisory Council introduced themselves and responded to the question.

Student Responses:

- The library as a symbol- important for studies, a place to explore, learn and be creative
- Study spaces and lot of resources like teaching and learning
- Place for commuters to be early in the morning- get ready for the day
- Fixture on campus- comes up in all classes- physically impressive
- A place to study when on campus
- Rest stop- relax in between classes
- Impressed by collections
- Books for MMW that save you
- Studying
- Multiple hours a day studying
- Studying together
- A place to teach
- Books
- Stress- a place to hit the books hard and get in the zone- especially during midterms and finals
- A place to go- rest, study, group meetings, student services, information/research for papers
- Study space and center of campus. Conveniently located
- Quiet space- 8th floor and 2nd floor of biomed
- There for students
- Innovation- constantly changing
- Adapting to student's needs
- The building
- Students, faculty and staff who utilize services and collections

- Better bathrooms
- Place to study when you really need to get things done- different setting than dorms and classrooms
- All-nighters
- Geisel's wealth of knowledge as a safe space for students to study and think, together or alone.

II. LSAC and how it works

Catherine explained the purpose of the Library Student Advisory Council and the expectations of members to communicate and be prepared. Additionally, previous topics that the Library Student Advisory Council made recommendations on were discussed. [See end of meeting notes.]

III. All about your Library

- a. Catherine reviewed the contents of the introductory folder, which contained flyers for many of the services provided by the Library along with handouts looking at the statistics and data of the Library. [See end of meeting notes.]
- b. What's new in the Library?
 - Tower (floors 4-8) restrooms were renovated to be gender inclusive
 - Hydration stations added to all the floors
 - Expanded hours on Friday- closing at 8:00 pm instead of 6:00 pm
 - Additional scanning options- second book scanner added in the West Wing of the 2nd floor
 - Charging lockers added to the East commons
 - Digital Media Lab added new 3D printers, 3D scanners, and VR headsets
 - Security officers have increased options to contact- posted at the Information desk and on the website

IV. Question 2: If you could provide the UCSD Library with *one piece of advice*, what would it be?

Student Responses:

Convenience/User Friendly

- Publically accessible Ethernet ports for stronger connection
- More signs to find certain rooms
- Fix self-checkout machines
- If a student walks in with a question about searching for/researching a topic the front desk should be able to get them started very quickly and without referring to other people/services
- Book sterilization machine
- Lockers in the library
- Developing ways to share collected data with students (for example: seats taken, number of people in the library)
- Vending machines

Borrowing

- More modern (non-academic) books, such as YA books
- More modern graphic novels/comic books
- Reevaluate tech lending program deadlines (ex. Projectors have 3 day check outs, but most people do not need it for 3 days)
- Course reserves- any way to optimize the length of borrowing especially with regards to renewing books that are not as popular
- Promotion/Outreach
- More library tours, especially in the winter and spring as they could help for classes with research papers
- Weekly newsletter for all the academic lectures across the entire campus
- Consider not only students you are reaching, but consider students you are not, stay proactive when advertising library services/resources to students who may never use the library, but would if they were aware of what we offer
- Printing
- Staplers and hole punchers at printing stations
- Mobile printing
- Better printing system
- Printing is confusing
- Color printing

Spaces

- Creative ways to add more seats
- Filling in the southwest corner of 1st floor west with more tables and chairs (where the bookshelves used to be)
- More standing tables
- More of the studying treadmills
- More tables near charging towers
- More chairs
- More individual desks (connected with wall or individual)
- Squeaky and dirty chairs
- Public tables for tutoring in specific classes
- Is there any way to get shade on some windows in the tower?
- More or less not suable at some points in day depending where sun is shining
- Have carpet on floors 4 through 7
- Self-cleaning station and supplies on floors 4 through 8
- More movable charging stations
- More efficient use of space on the 2nd floor
- Gum sticking under the table on the main floor – no gum policy?
- 1st floor computer area feels like a dungeon- better lighting? Painted walls?
- Room or spaces for “breaks”- less need to be quiet, gives a place for socializing on a study break

- Since the library is special for many students, having silence or quiet study on the respective floors is absolutely necessary and enforcement of those policies is important.

Signage

- Signs for transfer students to feel connected to school and informed about school resources and facilities
- More signage
- Better wayfinding
- Better visibility for main map
- East/West designation at entrance
- General “what’s where” signs
- Finals week “saving” seats- particularly Greek community- Note at Front Entrance
- More directory signs (maybe maps especially for first years)
- Mental health resources (during finals!)
- A bunch of outlets are already out on the second floor east and have been labelled
- The library is a bit too cold
- Clean desk/chairs regularly (chlorox wipes)
- More publicity on library resources
- Involvement in college orientations
- Table tents
- Post security guard phone number by the door/ somewhere students will easily see it
- Start planning for future influx of students (reports say 3-4000 more students once 7th/8th colleges are built)

Library Updates

1. Geisel 8th Floor Reopening, October 1, 2018 (No food)
 - a. Speakers were the EVC for AA Simmons, the University Librarian, and the President of AS Gomez
 - b. **1,100** students climbed the stairs
 - c. **8,297** raffle tickets were completed and turned in.
 - d. The iPad was our most popular giveaway with **3,213** entries; the Bookstore gift card had **2,434** entries; the Bose headphones had **2,005** entries; the Library gift basket had **645** entries
 - e. More than **400** sessions were counted at the photo booth
2. Geisel tower restrooms renovation has been completed – including the addition of gender inclusive on each floor; also now have hydration fountains on each floor.
3. Have moved arts books from Geisel 1st Floor West and added seating + personal-sized whiteboards.
4. Geisel has extended Friday hours – now open until 8p.m. during academic quarter.
5. Continuing Waitz pilot which provides real-time occupancy density information for areas and floors in Geisel and at BLB. Adding in the 8th Floor.
6. Added a second book scanner behind the Research Assistance Desk (RAD) in Geisel 2nd Floor West. This scanner is the same model as the existing book scanner, a [KIC Click Mini](#).

Files can be emailed, saved to a flash drive or uploaded directly to cloud storage in a variety of formats even audio.

7. Added an additional bank of 20 charging lockers to Geisel's 2nd/main Floor East. The lockers are identical to the ones by the Information Desk. They offer a lockable place for patrons to charge their electronic devices, including laptops.
8. The loan period for the Tech Lending Program's 5 Dell laptops (located at BLB) is now 24 hours!
9. The Digital Media Lab has 5 new 3D printers, 3 of which are available for general reservation. Users reserved the DML's 3D printers 2,433 times in 2017-18.
10. New Security Officer Cell Phone: the security officer on duty is now carrying a cell phone, (858) 282-3602, to provide a quicker response to issues. Students can call or text when they have a need!
11. The Library has recently hired a GIS Librarian, a Data Services Librarian, and a Digital Scholarship Librarian.

Current and Upcoming Library Exhibits and Events

1. *We're Here, We're Queer, We're in the Public Record* Exhibit, until November 2, Geisel Library, 2nd/main Floor, East. This exhibit showcases selected documents pertaining to LGBTQ history and highlights aspects of LGBTQ life that have been impacted by actions of federal, state, and local governments.
2. *Celebrating the Bicentennial of Mary Shelley's Frankenstein: An Evening of Eerie Prose & Poetry*, October 31, starting at 6:30p.m., Geisel Library, Seuss Room. Celebrate Shelley's influential 1818 novel, *Frankenstein*, during a spoken/written word event. Participate by submitting works of prose or poetry of no more than 250 words exploring horror or sci-fi themes related to the novel.
3. *Geisel After Dark Library Student Success & Safety Information Fair*, November 7, 7 – 9 p.m., Geisel Library, Seuss Room. 5th annual fair where students can learn how different campus and Library departments, units, and programs can help them succeed! The event will focus on student support, resources, services and safety.

The next Library Student Advisory Council Meeting is November 13th, 2018 from 5:00-6:30pm in the Seuss Room, Geisel Library.