

LSAC 2020-2021

LSAC - October 20, 2020 (Survey 2: Library services & support during pandemic)

1. The Library currently offers a number of services to support students during this era of remote and limited in-person/on-campus learning. Please click on each link below to learn about our COVID-era services, and then select the three resources you are most likely to use in Fall term.

- Curbside Pickup of Library materials, including eligible Tech Lending items 6.67% 4
- Scanning of UC San Diego-owned library materials 3.33% 2
- General and research assistance by phone, email, or chat 11.67% 7
- Virtual De-Stress Activities 18.33% 11
- Electronic Course Reserves 13.33% 8
- Virtual Library Study Rooms 13.33% 8
- Virtual Library Tour 3.33% 2
- Virtual Consultations with Subject Specialist Librarians 10.00% 6
- Interlibrary Loan 5.00% 3
- BLB Student Study Hall 8.33% 5
- Circuit 6.67% 4

2. Share two ways in which the Library can support you during this unprecedented time of remote and limited in-person/on-campus learning?

- The library is doing a great job of continuing to be a place of student gathering during this time where actual gatherings are rather frowned upon. Provide online services for students away from UCSD.
- I think the best way to help our students is to continue to offer as many 'normal' resources as possible (tech lending, scanning services, curbside pickup, etc.), in addition to continuing to hold events the library normally holds/possible new events (i.e. Dr. Seuss' Birthday Celebration, Geisel's 50th Birthday Celebration). I believe this helps create a more 'normal' environment in the sense that our students will not have to stress about having access to resources while also having events to look forward to!
- I think the library is doing a great job of helping students during COVID. When I had to use the library for my online class last quarter, I was able to get in contact with a librarian who helped me find research articles. Having staff who can readily help students use library resources is one of the best things to help students during online learning.
- I suggest that the library should at least consider partially reopening and allow students to study in Geisel at limited capacity. I believe that this can be done as long as social distancing rules are enforced. The library environment encourages productivity that I cannot achieve by studying in my bedroom and I ask that a plan to reopen at partial capacity is at least considered.
- Given that it is safe to do so, I would really love to physically be back in the Library with social distancing and sanitization. I would also love for resources like textbooks (i.e. course reserves) to be made available for online use.
- Offering consistent support through Subject Librarians and the 24/7 chat.
- Activities or having study sessions are good ways to keep in touch with the students remotely
- I think the library can help by having easy access to materials like books or articles for research purposes for my courses.
- The Library can best support me by having remote and safe options to interact with the library, which the library already offers. :) The De-stress activities are really cool and it's nice to know that there are remote options.
- I feel like the library is already doing its best during these times. I feel like some people want to use the resources offered but don't want to search it up. Maybe including the current services in more social media posts.
- Making it easy to find resources and ask questions online is great!
- I think the library could either recommend really nice self-help books or recommend cool stories to read that would take our mind off of school.
- Open Geisel Library

- Offering support and assistance online
- Make efforts to publicize an email newsletter/add to existing email newsletter to promote resources on the website!
- Make it very easy to request documents to be scanned and uploaded online, since so many of us are working away from San Diego
- Provide a quiet, safe, distraction-free environment for self-study and also the print service.
- Encouraging more teachers to use the electronic course reserves (it seems a lot of teachers are not using it and it can affect students who might not have access to those books).
- Maybe provide resources for free downloadable textbooks if possible or resources for reduced priced textbooks.

3. Describe two characteristics or offerings you miss about Geisel Library. (Skip this question if you have not yet visited or used Geisel Library.)

- I miss the atmosphere. I miss meeting up with a group from class to focus on the same topic, or with friends all focused on different topics and pretending we were getting any work done while really just talking and distracting each other. I also miss checking out books and constantly being shocked by how old (but still useful and in good condition) some of the books were.
- I miss going to the group study rooms and being able to study late at night.
- Two things I miss the most about Geisel is simply walking around and seeing all the art displays/puzzles (mainly on the second floor), in addition to also missing the Digital Media Lab (I haven't had the chance to use it before, but I liked seeing all the cool projects going on in there, and I really would like to use it sometime for 3D printing).
- I miss using the Teaching and Learning Commons to get in-person help in my classes. I also miss going to the 8th floor and having a quiet place to study.
- I miss the option of being able to be in an environment that encourages productivity (not my bedroom). I miss the option of being able to reserve a study room.
- 1. 8th floor study space!! 2. Being able to grab Audrey's right before entering a study session
- Everything! But if I had to choose, I would pick Audrey's and individual study tables.
- 1. the quiet study space, the students that are all focused on their work 2. the puzzle/other de-stressing activity on the second floor
- I miss the de-stress activities like the community puzzles and the overall ambience of the 2nd floor of the library (because I prefer to hear people around me talking).
- Printing - space to just study together
- I miss the collaborative puzzles and borrowing books in person (the physical feel of a book is different from a e-book).
- Place to use computers/print papers. The views it provided at the top floors.
- Two characteristics are the study rooms and huge white boards.
- Personally I miss having access to Adobe Creative Cloud from Geisel
- I miss being able to go there late at night and study quietly. I also miss the white boards
- Study-room feature, the Teaching Learning Commons, and the cubicle.
- The ability to study with other students(either in the presence or absence of noise), Use of computers in the library (it has all the software downloaded which is great)
- The quiet study space it provides, digital media lab

4. Once we return to some degree of normalcy you will have access to many in person Library resources. Please identify three resources you are most likely to use once the Library is reopened.

- Consultation Spaces 0.00% 0
- Tech Lending 4.76% 3
- Physical Course Reserves 11.11% 7
- In-person Library Tours 1.59% 1
- Overnight Study Space 20.63% 13
- Group Study Rooms 25.40% 16
- In-person De-Stress Activities 7.94% 5
- Silent Study Areas 15.87% 10
- Printing / Scanning Services 11.11% 7
- In-person Consultations with Subject Librarians 1.59% 1